



## August 2021 Bridgestone Voluntary Recall Self-Inspection Process

NHTSA Recall ID: 21T012 / TC Recall ID: 2021-520

At Bridgestone, safety is a core business value and critical to our product performance. This step-by-step guide will help you inspect your vehicle to determine if your tires are included in the Bridgestone voluntary recall announced on August 23, 2021.

Inspecting your tires for this recall is a simple process. But if at any point you feel uncertain about the steps or the information you're reading, we strongly advise you to take your vehicle to a local Bridgestone company-owned retail location or any Bridgestone or Firestone authorized retailer. The tire professionals on staff will gladly inspect your tires at no cost to you.

First, let's determine if the product installed on your vehicle is covered by this recall. The affected tires were manufactured on July 11-12, 2021. Therefore, if you purchased new tires or certain new vehicles AFTER July 12, 2021, please continue with the following steps to determine if you are in possession of a tire included in this recall.

With your vehicle in park and the keys removed from the ignition, you'll want to look at the tire itself. Look for the word "Bridgestone" or "Firestone" on the tire. If the tire is not branded Bridgestone or Firestone, this recall is not applicable to you.

Next, look for one of the following five tire lines also known as the tire names:

- "Dueler H/L 422 Ecopia"
- "Destination LE3"
- "Dueler H/L Alenza"
- "Turanza EL440"
- "Ecopia HL 422 Plus"

If the tire does not display one of these five exact names, your tire is not covered under this recall.

Now, let's determine the tire identification number. Again, look at the tire itself. The tire identification number can be found on the tire by looking for the letters DOT. Following the letters DOT will be a series of letters and numbers. This is the tire identification number.

While the tire identification number is listed on both sides of the tire, only one side of the tire will list the complete tire identification number. In most cases, the side of the tire facing outward will include the full tire identification number. A full tire identification number is either 11 characters or 13 characters long and always ends with four numbers.

The last four numbers represent the week and year the tire was manufactured. If you are looking at a partial tire identification number, you'll note that the last four numbers, which represent the week and year the tire was manufactured, are not included. If the tire on your vehicle is mounted so that the full tire identification number is not visible on the sidewall, you'll want to take the vehicle to a Bridgestone company-owned retail location or any Bridgestone or Firestone authorized retailer for a tire inspection at no cost to you.

Here are the five tire identification numbers that are included in this recall:

- **17X 2Y LE32 2821** (*Firestone Destination LE3*)
- **7X VD 423 2821** (*Bridgestone Dueler H/L 422 Ecopia*)
- **7X Y1 DH7 2821** (*Bridgestone Dueler H/L Alenza*)
- **7X 8A EC1 2821** (*Bridgestone Ecopia H/L 422 Plus*)
- **7X 45 JB2 2821** (*Bridgestone Turanza EL440*)

If you have the exact tire identification number listed here, your tire needs additional inspection, which we will cover in the next step. If the tire identification number on your tire is not one of those listed here, there is no further action necessary as your tire is not included in this recall.

The final step is to determine if your tire has the condition covered under this recall. To begin, locate the tire identification number again and look specifically at the last four numbers. Those numbers will be 2821. If these four numbers are clear and sharp and contain no blemishes or marks, your tire is not impacted by this recall.

However, if your tire has a blemish or mark, which might include a small pin-hole on or above the first digit of the date code 2821, your tire is likely to be included in the recall.



If you find a blemish as described or as shown in the images above, remove the tire from the vehicle and replace it with your spare tire. Take your vehicle and the affected tire to a Bridgestone company-owned retail location or any Bridgestone or Firestone authorized retailer so that the tire professionals can verify that your tire is covered by the recall. If the tire is confirmed to be a part of this recall, it will be replaced at no cost to you.

Be sure to repeat this process for all four tires on your vehicle – and if you have a full-size spare tire, you will want to check that, too.

Remember, there is no cost for a tire inspection and the tire professionals who partner with Bridgestone would be happy to assist you. Please do not hesitate to bring in your vehicle for inspection if you feel uncomfortable performing any of the steps mentioned in this process.

If you need to locate an authorized Bridgestone or Firestone retail location near you, click on this link to visit our [dealer locator tool](#). If you need technical assistance, you can always call our tire technical center hotline one of these numbers:

- Bridgestone Technical Service (U.S.) – (800) 847-3272
- Bridgestone Technical Service (Canada) – (800) 267-1318 ext. 66522

We appreciate your commitment to safety and thank you for allowing Bridgestone to provide solutions for your journey.